

# ALL OCCASION CRUISES

*Always welcome aboard!*

## CHARTER BOATS TERMS AND CONDITIONS

### QUOTES

Quotes are valid for 14 days, after which pricing may be subject to change.

### Minimum Spend:

The client is required to meet the agreed minimum numbers and/or minimum spend as per your quotation.

### State Gov. Wharf Fees:

Sydney Harbour wharves incur a State Government wharf fee of \$50 per berthing (except for wharves requiring a Pyrmont Bridge Opening). The allocated time at your selected wharf is 15 minutes.

### PAYMENTS

Deposits:

Tentative Reservations are held for 7 days. A non-refundable deposit is due after that time.

MV Aussie Magic:	\$3,500.00	MV MY Way:	\$3,500.00
MV Blue Room:	\$5,500.00	MV Bella Vista:	\$5,500.00

Once deposits have been paid, they are non-refundable. Deposits can be made by all major credit cards or direct debit.

### Final payment:

Confirmed final guest numbers and final payment is required 2 weeks prior to the cruise. We are unable to offer a refund if there is a reduction in numbers after this deadline. Guest numbers may increase up to 48 hours prior to your event - additional payment is required immediately via credit card.

### Additional Charges:

Additional charges accumulated at your event whilst on the agreed charter i.e. bar or food etc, is to be paid in cash or credit card prior to disembarking at the conclusion of your charter.

### Extensions:

Should you decide to extend the length of your event, payment in full is required in cash or credit at the time of extending. Pricing is available on application from your event coordinator.

### Public Holidays:

Cruises incur a 25% surcharge on the overall cruise cost and must be all-inclusive

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Charterer Initial

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## VENUE RIGHTS

All Occasion Cruises reserves the right to:

- Remove any person behaving in an irresponsible manner.
- Refuse service to any guest deemed intoxicated or acting inappropriately.
- Accept no responsibility for loss or damage to any property belonging to, or hired by, the client or their guests during/following your event.
- If we consider necessary (for example, due to mechanical breakdown, for safety reasons, weather conditions or unforeseen circumstances), to substitute vessels without notice (including any vessels of a third party), change any menu items, cruise schedule/program or performance itinerary. All Occasion Cruises will endeavour to provide a similar quality vessel, menu, service, schedule / program, or performance in these circumstances.
- Close at least 30mins prior to disembarkation in accordance with liquor licences.

All Occasion Cruises complies with Australian legislation with regards to responsible service of alcohol.

## Entertainment:

Entertainment must conclude 30 minutes prior to disembarkation. Bands / DJ's are required to supply their own sound equipment including speakers. All Occasion Cruises reserves the rights to control volume on all entertainment. All external staff organised by yourself for your function i.e. photographer, band members, DJ's expecting a seat with a meal must be included in your final numbers. They are each payable at 50% of adults price, this provides them with dinner and soft drinks or juice.

## Venue Set Up:

All deliveries to the All-Occasion Cruises office must be pre-arranged with your event coordinator. Items must be delivered to our office 48 hours prior to the event. All items must be labelled with cruise date, vessel, and your unique reference number. You are not permitted to pin or stick any decorations to the walls. You are responsible in ensuring that suppliers provide adequate staff to deliver assemble and arrange decorations. All decorations must be arranged, positioned, and removed at the conclusion of the event. If items are not collected within 48 hours after the event, All Occasion Cruises reserves the right to dispose of all items. Please ensure that all suppliers are aware of this. Your suppliers have access to the venue at a time agreed with your event coordinator. Additional hours are at the discretion of Management and require an Event Host charged at a rate of \$65 per additional hour.

Client Responsibility: All Occasion Cruises accepts no responsibility for any incidents that may occur prior to cruise commencement. Individuals are required to act in a safe and responsible matter whilst on board any All-Occasion Cruise vessel. Clients are expected to conduct their event in a legal and responsible manner. Clients will be charged for damage that occurs to the restraint and/ or its property. All Occasion Cruises accepts no responsibility for items left in/ at the venue prior/during/following your event. Any open alcohol bottles are not permitted to be taken off the vessel at disembarkation. All lost property or leftover items must be picked up within 48 hours post charter, after this period All Occasion Cruises reserves the right to dispose of all items.

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**Charterer Initial**

P.O Box 1256 Broadway NSW 2007  
ACN 018 963 236 | ABN 79100782787

Phone: (02) 9809 5499 | Web: [www.aocruises.com.au](http://www.aocruises.com.au) | Email: [info@aocruises.com.au](mailto:info@aocruises.com.au)

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**Smoking:**

Smoking is only permitted on the lower out decks of all vessels.

**Cancellation/Postponement:**

All Cancellations/Postponements must be submitted in writing. Please note, deposits are non-refundable. All Occasion Cruises management may transfer monies received to a future date or time on the same vessel only at their discretion.

The following Cancellation or Postponement fees are applicable:

- o 25% of the total cruise cost (within 30 days of the cruise)
- o 50% of the total cruise cost (within 14 days of the cruise)

**Health and Safety:**

All vessels that operate on Sydney Harbour and as such come with the risks associated with being on a body of water. Life jackets are stored on each vessel and all staff re equipped in the case of an emergency. However, All Occasion Cruises accepts no responsibility for any injury caused to patrons or damage to goods while on their vessels, pertaining to the sudden movement of the Harbour swell or when embarking or disembarking the vessel on any public or private wharf. All patrons are required to demonstrate a basic level of caution while present on a moving vessel.

**COVID-19 Cancellation Policy:**

Government regulations and restrictions that have been imposed may impact your charter. Any charters fitting the following criteria may be postponed, at no charge, to a date within 12 months of the scheduled cruise date. No refunds will be available.

1. The vessel passenger capacity has lowered beyond your original booking numbers, meaning your charter can no longer be accommodated.
2. The vessel is not permitted to operate due to Government advice.
3. The state of NSW goes into mandated lockdown.
4. If the booking party is self-isolating at the time of the scheduled charter.

For further information regarding Covid Safe Practices please contact: our offices on 9809 5499 or [info@aacruises.com.au](mailto:info@aacruises.com.au).

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Charterer Name:

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Chartered Date:

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Charterer Signature:

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Date:

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## BONDS:

Please note that a \$1500 bond is required for ALL ticketed events and events that require on-board security. All Occasion Cruises will hold these details for up to 2 days post-event as a bond should there be additional charges on your charter. E.g. additional hours, bar tabs, additional passengers etc.

VISA / MASTERCARD / AMEX – please circle			
Card Number:		Expiry	/
Name on Card:		CCV	
Signature:			

## PAYMENT METHODS

Please email deposit remittance to [info@aacruises.com.au](mailto:info@aacruises.com.au) or your event organiser.

## CREDIT CARD

Credit card payments incur a 2.5% for all cards.

## DIRECT DEPOSIT

**Bank:** National Australia Bank

**Name:** All Occasion Cruises

**BSB:** 082-204

**Account Number:** 549 155 317

## TILL PAYMENTS

All Occasion Cruises utilise a secure online payment platform to generate electronic invoices. Payments can be made by credit card through this platform – please speak to your event organiser.

Payments already made are non-refundable.