

ALL OCCASION CRUISES

Always welcome aboard!

LUXURY BOATS TERMS AND CONDITIONS

QUOTES

Quotes are valid for 14 days, after which pricing may be subject to change.

DEPOSITS

Tentative Reservations are held for 7 days. Once your deposit is paid, the deposit is non-refundable.

Deposit Requirements:

Vessel	Jan-Oct	Nov-Dec
Allure:	\$5,000.00	\$7,000.00
MY Seven Star:	\$5,000.00	\$7,000.00
MY Aqua Bay:	\$3,000.00	\$4,000.00

Once deposits have been paid, they are non-refundable.

PROGRESS PAYMENTS

Progress payments will be required in intervals leading up to your event. The amount and frequency of each of these payments will be at the discretion of management.

FINAL GUEST NUMBERS & PAYMENT

Confirmed final guest numbers and final payment is required 2 weeks prior to the cruise.

We are unable to offer a refund if there is a reduction in numbers after this deadline. Guest numbers may increase up to 48 hours prior to your event - additional payment is required immediately via credit card.

MINIMUM SPEND

The client is required to meet the agreed minimum numbers and/or minimum spend as per your quotation.

ADDITIONAL CHARGES

Additional charges accumulated at your event whilst on the agreed charter i.e. bar or food etc, is to be paid in cash or credit card prior to disembarking at the conclusion of your charter.

EXTENSION CHARGES

Should you decide to extend the length of your event, payment in full is required in cash, cheque or credit at the time of extending. Pricing is available on application from your event coordinator.

PUBLIC HOLIDAYS

Public Holidays incur a 25% loading fee

STATE GOVERNMENT WHARF FEE

Sydney Harbour wharves incur a State Government wharf fee of \$50 per berthing (except for wharves requiring a Pyrmont Bridge Opening). The allocated time at your selected wharf is 15 minutes.

_____ (Charterer Initial)

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FOOTWARE

There is a strict “no-shoe” policy on board the vessel at all times.

SMOKING

Smoking is permitted only when the vessel is stationery and only in designated smoking areas.

Any damage that occurs whatsoever to the vessel and its fittings or furnishings, as a result of smoking, including damage caused from cigarette ash and burn marks, will be charged directly to the Charterer.

VENUE RIGHTS

All Occasion Cruises reserves the right to:

- Remove any person behaving in an irresponsible manner.
- Refuse service to any guest deemed intoxicated or acting inappropriately.
- Accept no responsibility for loss or damage to any property belonging to, or hired by, the client or their guests during/following your event.
- If we consider necessary (for example, due to mechanical breakdown, for safety reasons, weather conditions or unforeseen circumstances), to substitute vessels without notice (including any vessels of a third party), change any menu items, cruise schedule/program or performance itinerary. All Occasion Cruises will endeavour to provide a similar quality vessel, menu, service, schedule / program or performance in these circumstances.
- Close at least 30mins prior to disembarkation in accordance with liquor licences.
- All Occasion Cruises complies with Australian legislation with regards to responsible service of alcohol.

No rave parties on board our vessels. If you have a concern in regards to this, please contact us immediately.

ENTERTAINMENT/NOISE

Entertainment must conclude 30 minutes prior to disembarkation. Bands / DJ’s are required to supply their own sound equipment including speakers. *All Occasion Cruises reserves the rights to control volume on all entertainment. All Occasion Cruises, the Master on board or Cruise Director has the right to terminate sound that is amplified or offensive. Music must be kept at an acceptable level.*

DECORATIONS / VENUE SET UP

All deliveries to the All Occasion Cruises office must be pre-arranged with your event coordinator. Items must be delivered to our office 48 hours prior to the event. All items must be labelled with cruise date, vessel and your unique reference number. You are not permitted to pin or stick any decorations to the walls. All decorations must be arranged, positioned and removed at the conclusion of the event. If items are not collected within 48 hours after the event, All Occasion Cruises reserves the right to dispose of all items. Please ensure that all suppliers are aware of this. Your suppliers have access to the venue at a time agreed with your event coordinator. Additional hours are at the discretion of Management and require an Event Host charged at a rate of \$65 per additional hour.

_____ (Charterer Initial)

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CLIENT RESPONSIBILITIES

Clients/guests are not permitted access inside venue prior to agreed event commencement time. Given availability event organisers may arrange an earlier access time on application. All Occasion Cruises accepts no responsibility for any incidents that may occur prior to cruise commencement. Individuals are required to act in a safe and responsible manner whilst on board any All Occasion Cruise vessel. Clients are expected to conduct their event in a legal and responsible manner. Clients will be charged for damage that occurs to the restraint and/ or its property. Smoking is only permitted in external areas of the vessel. All Occasion Cruises accepts no responsibility for items left in/ at the venue prior/during/following your event. Any open alcohol bottles are not permitted to be taken off the vessel at disembarkation. All lost property or leftover items must be picked up within 48 hours post charter, after this period All Occasion Cruises reserves the right to dispose of all items.

CANCELLATION / POSTPONEMENT

All Cancellations/Postponements must be submitted in writing. Please note, deposits are non-refundable. All Occasion Cruises management may transfer monies received to a future date or time on the same vessel only at their discretion.

The following Cancellation or Postponement fees are applicable:

25% of the total cruise cost (within 30 days of the cruise)

50% of the total cruise cost (within 14 days of the cruise)

HEALTH AND SAFETY

All vessels that operate on Sydney Harbour and as such come with the risks associated with being on a body of water. Life jackets are stored on each vessel and all staff re equipped in the case of an emergency. However, All Occasion Cruises accepts no responsibility for any injury caused to patrons or damage to goods while on their vessels, pertaining to the sudden movement of the Harbour swell or when embarking or disembarking the vessel on any public or private wharf. All patrons are required to demonstrate a basic level of caution while present on a moving vessel.

COVID-19 Cancellation Policy:

Government regulations and restrictions that have been imposed may impact your charter. Any charters fitting the following criteria may be postponed, at no charge, to a date within 12 months of the scheduled cruise date. No refunds will be available.

1. The vessel passenger capacity has lowered beyond your original booking numbers, meaning your charter can no longer be accommodated.
2. The vessel is not permitted to operate due to Government advice.
3. The state of NSW goes into mandated lockdown.
4. If the booking party is self-isolating at the time of the scheduled charter.

Charterer Name

Signature:

Booking Date:

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BONDS:

Please note that a \$1500 bond is required for ALL ticketed events and events that require on-board security. All Occasion Cruises will hold these details for up to 2 days post-event as a bond should there be additional charges on your charter. E.g. additional hours, bar tabs, additional passengers etc.

VISA / MASTERCARD / AMEX – please circle			
Card Number:		Expiry	/
Name on Card:		CCV	
Signature:			

PAYMENT METHODS

Please email remittances to info@ao cruises.com.au or your event organiser.

CREDIT CARD

Credit card payments incur a 2.5% for all cards.

DIRECT DEPOSIT

Bank: National Australia Bank

Name: All Occasion Cruises

BSB: 082-204

Account Number: 549 155 317

TILL PAYMENTS

All Occasion Cruises utilise a secure online payment platform to generate electronic invoices. Payments can be made by credit card through this platform – please speak to your event organiser.

P.O Box 1256 Broadway NSW 2007

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