

All Occasion Cruises

New Years Eve Terms & Conditions

Payment:

Bookings can be made via email to info@aacruises.com.au or by calling [\(02\) 9809 5499](tel:(02)98095499) between 9am and 5pm Monday to Friday.

A non refundable deposit of 50% is required within 7 days of tentatively booking tickets. If a deposit is not received during this period the booking will be forfeited.

Deposits can be made by all major credit cards, direct debit, cheque or cash. Please note that a 2.5% service fee applies for Visa, MasterCard and Amex.

Final payment is required on or before 1 December 2022.

No refunds will be issued under any circumstances, including in the unlikely event of a natural disaster, firework cancellation, rain etc.

Tickets are fully transferrable up until 20 December 2022.

All prices are subject to change without notice.

Children:

Children under 3 are welcome onboard free of charge. Strictly no prams.

Any guests over the age of 3 are charged at full price.

Boarding Process:

Guests must provide a version of their boarding pass at embarkation. For group bookings one boarding pass will be provided for those listed in the party.

It is the responsibility of each guest to check the booking confirmation prior to boarding to ensure they are at the correct wharf at the correct time. We recommend arriving 1 hour prior to departure.

Identification may be required at check-in. Please have this on your person at all times.

Departure and arrival times may vary slightly on the night, consistent with the traffic present on the Harbour.

Seating Arrangements:

There is NO ALLOCATED SEATING on board. Assorted seating and cocktail tables will be provided for use by all guests.

Each vessels capacity will be capped for guest comfort.

Menu:

Menus are indicative and may be subject to change without notice to equal or higher value.

Gluten free and vegetarian dietary requirements only are catered for. Food safety preparation guidelines are always adhered to. For severe allergies we recommend an appropriate level of caution is taken when consuming food prepared in a commercial kitchen.

Dress Code:

A smart-casual dress code applies. No coat or bag check is provided.

Third Party Bookings:

Bookings made on All Occasion Cruises vessels via third party supplier channels will be subject to the terms and conditions of the respective third party.